



## SOUTH AFRICAN TOURISM: WATER CRISIS RESPONSE DOCUMENT

Possible Query	Suggested Response
Please don't send people to Cape Town - we don't have water!	Hi @username, thanks for this comment and for your concern. Did you know, as a major capital injection, tourism can actually be an important way to buffer the Western Cape's economy in the face of impending, drought-induced financial pressure? This is why we encourage our travellers to travel responsibly. Do you have any water-saving tips to share? #WaterWiseTourism
Why are you promoting CPT? Don't they have a water crisis?	Thanks for the comment, @username. Yes, we do have water restrictions in place in Cape Town but how we manage this together is part of being a responsible tourist and citizen anywhere in the world. What are some of your top tips for saving water? #WaterWiseTourism
<p>Please don't send tourists here ☹️ They are stealing our water</p> <p>Can't these travellers go somewhere else! We can't promote tourism in a situation like this.</p>	<p>Thanks for the message, @username. We commend your passion and concern on this topic. Unfortunately, staying away from Cape Town is not being part of the solution for a region that depends heavily on tourism. We encourage both visitors and locals to be responsible and treat water as the precious commodity that it is and always has been.</p> <p>Hi @username. Not visiting Cape Town and the Western Cape would only make the challenging situation worse. To keep our economy growing and create jobs, we need tourism now more than ever. We always ask all visitors to be mindful of the drought and use water responsibly while visiting these places.</p>



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	<p>Hi @username, thanks so much for being in touch. South Africa as a country excluding parts of the Western Cape is operating at normal water capacity levels without restrictions. However, wherever you are in South Africa, we encourage you to use water with care and responsibility.</p>
<p>Hi there! I want to travel to the Eastern and Western Cape for my honeymoon but I heard there is a water crisis. Is this true? If so - should we cancel our trip?</p>	<p>Hi @username. Yes, it is true that we are currently experiencing a drought in the Western and Eastern Cape but we can say that you will still experience the beauty of South Africa with no interferences. We do however, ask our visitors to be mindful of the drought and use water responsibly while spending time in the Cape. We cannot wait for you to Meet South Africa!</p>
<p>We are travelling to South Africa and want to know how to help South Africa's water crisis. Do you know how we can volunteer?</p>	<p>Hi @username, thank you so much for getting in touch with us. We really appreciate your thoughtfulness in this regard. For volunteer opportunities, we encourage you to either get in touch with the local tourism authorities or to take a look at this online document that The Water Institute of South Africa (WISA) created to call on mankind to donate their time, empty bottles or any other mode of support to the Cape Town water crisis: <a href="http://bit.ly/2E6yJsM">http://bit.ly/2E6yJsM</a></p> <p>Eastern Cape: info@ecpta.co.za Facebook: Adventure Province Eastern Cape Twitter: @visit_EC Website: <a href="http://www.visiteasterncape.co.za/">http://www.visiteasterncape.co.za/</a></p> <p>Western Cape: info@capetourism.org.za Website: <a href="http://www.tourismcapetown.co.za">www.tourismcapetown.co.za</a></p>